

Terms and Conditions of Booking

Payment of course fees.

A deposit of 50% of the total course should be paid on booking a course. The full fee is payable no less than four weeks before the start date of the course. Courses that have not been paid for may be subject to cancellation.

Cancellations

We require that any cancellations or changes to the course are made in writing.

Cancellations before the final balance is due will result in a loss of the 50% deposit fee. Cancellations between 28 and 15 days from the start date will incur an 80% loss of fees and with 14 days a 100% loss.

There will be no refunds if students arrive late or leave the course early.

Further information

Upon receipt of full fees a welcome letter with information about the teacher, the family and necessary travel instructions will be sent to you.

Insurance

Neither HELLO English nor its teachers accept responsibility for any injury or damage to persons or property of participants during the course. HELLO English does not insure students against cancellation charges, accidents, theft or loss of personal belongings. We recommend that students take out personal insurance.

Before you arrive in the UK, we strongly recommend that you take out insurance for your own financial and personal security.

You can take out your own insurance or take out the Endsleigh International Student Insurance policy ([click here](#)), which has been specially designed for overseas students studying in the UK.

This covers:

- emergency medical expenses
- repatriation
- cancellation or curtailment charges
- baggage
- money, passport & documents
- course fees
- personal liability
- legal expenses

Please read the policy document to establish the full terms of the cover.